

# Performance and Quality Improvement

“Empowering the pursuit of excellence”



## EMPLOYEES OF THE MONTH

“The secret of your success is determined by your daily agenda.” - John Maxwell. So many WHWH Inc. employees consistently give their best to their fellow employees, their administrators, and most importantly, the residents. We are grateful for these employees whose daily agendas include a positive attitude, a caring spirit, and a strong work ethic. Congratulations to these Employees of the Month and Support Staff (listed on pages 3&4) for your exceptional service. We honor you with a certificate, bonus, and photo posted in the main building near the entrance. Thank you for working to create new beginnings for our residents!

**“I JUST TRY TO LIVE EVERY DAY AS IF I’VE DELIBERATELY COME BACK TO THIS ONE, TO ENJOY IT, AS IF IT WAS THE FINAL FULL DAY OF MY EXTRAORDINARY, ORDINARY LIFE.”**  
-movie About Time

**Outstanding work, counselors on four consecutive quarters with overall compliance rates of 97% or above! Your desire to serve our residents well is evident in the snapshot below as well as the entire Case Record Review. Congratulations on this excellent achievement!!**

CASE RECORD CONTENT	3 <sup>rd</sup> Quarter 2022	4 <sup>th</sup> Quarter 2022	1 <sup>st</sup> Quarter 2023	2 <sup>nd</sup> Quarter 2023
Documentation of receipt of Resident Handbook	100%	100%	100%	100%
Signed Authorization(s) to Release Information	96%	98%	98%	96%
All assessments up-to-date and within timeframe	90%	100%	96%	94%
Behavior Support and Management Plan in chart	100%	100%	100%	100%
IPP completed within 30 days from admission	100%	100%	94%	96%
Documentation: IPP provided to parent if not present	92%	96%	94%	96%
Utilization Review present in chart	100%	100%	100%	100%
Quarterly IPP Update present if due	100%	100%	100%	94%
Case Manager session notes up-to-date	94%	92%	100%	90%
Supervisor review, signed and dated	100%	100%	100%	100%
Signed Consent to receive medication	86%	97%	97%	100%
Administrative review of physical restraint incidents	100%	100%	83%	100%
Documentation that parent/guardian letter sent	100%	100%	100%	100%
PREA acknowledgement	100%	100%	100%	100%
PREA checklist	98%	100%	91%	100%
<b>OVERALL COMPLIANCE</b>	<b>97%</b>	<b>99%</b>	<b>97%</b>	<b>97%</b>



## April Employees of the Month

### 1st shift

HA- Logan Horton  
STMC- Cheyenne Sosa  
MVA- Jason Zaske

### 2nd shift

HA- Tanner Potter  
STMC- Johnny Chumley  
MVA- Bradley Kerr  
& Kamesha Ticey

### 3rd shift

HA- Kris Howard  
STMC- Kavoris Blakey  
MVA- Michael Tores

Support Staff- HA- McKenzie  
Staggs

STMC- Briana Bell  
MVA- Chris Dobereiner

## May Employees of the Month

### 1st shift

HA- Adanta Qubeck  
STMC- Dontizes Jones  
MVA- Jason Zaske

### 2nd shift

HA- Kierra Butler  
STMC- Raymond Word  
MVA- Pfungwa  
Muyambo

### 3rd shift

HA- C.J. Butler  
STMC- Dorothe Pulliman  
MVA- Joshua Malicoat

Support Staff- HA- Angelique  
Creel

STMC- Gyvica Scott  
MVA- Chris Dobereiner &  
Bruce Coker

## June Employees of the Month

### 1st shift

HA- Adanta Qubeck  
STMC- Natasha Stewart  
MVA- Suzanna Combs

### 2nd shift

HA- Dakota Brown  
STMC- Dillon Bond  
MVA- Brandon  
Derryberry

### 3rd shift

HA- C.J. Butler  
STMC- Vera Crutcher  
MVA- Allison Vaughn

Support Staff- HA-  
McKenzie Staggs  
STMC- Macy Milliken  
MVA- Tyler Harris

## April Employees of the Month

JA- James Springfield  
MTJDC- Lia Baker  
AA- Sonnie Durr (day shift)  
Kenya Barber (night shift)  
DA- Oliver Vereen (day shift)  
Lashawn Smith (night shift)

Support Staff- AA- Brittany  
Robinson  
DA- Ashlee Williams

## May Employees of the Month

JA- Brant Thompson  
MTJDC- LaTonya Taylor &  
Marvin Carr  
AA- Argentina Guitierrez (day  
shift)  
Kendra Ford (night shift)  
DA- Renardo Boyd (day shift)  
Ronnie Fields (night shift)

Support Staff- AA-  
Darielle Kilcrease  
DA- Biana Riley

## June Employees of the Month

JA- Shesta Sails  
MTJDC- Elizabeth Long  
& Kayla Reece  
AA- Krystal Wilson (day  
shift)  
Reubyn Price (night shift)  
DA- Linda Williams (day  
shift)  
Myron Harris (night shift)

Support Staff- AA- Trunell  
Powell  
DA- Thelma Mclean



## Quarterly Review of Immediate & Ongoing Risks

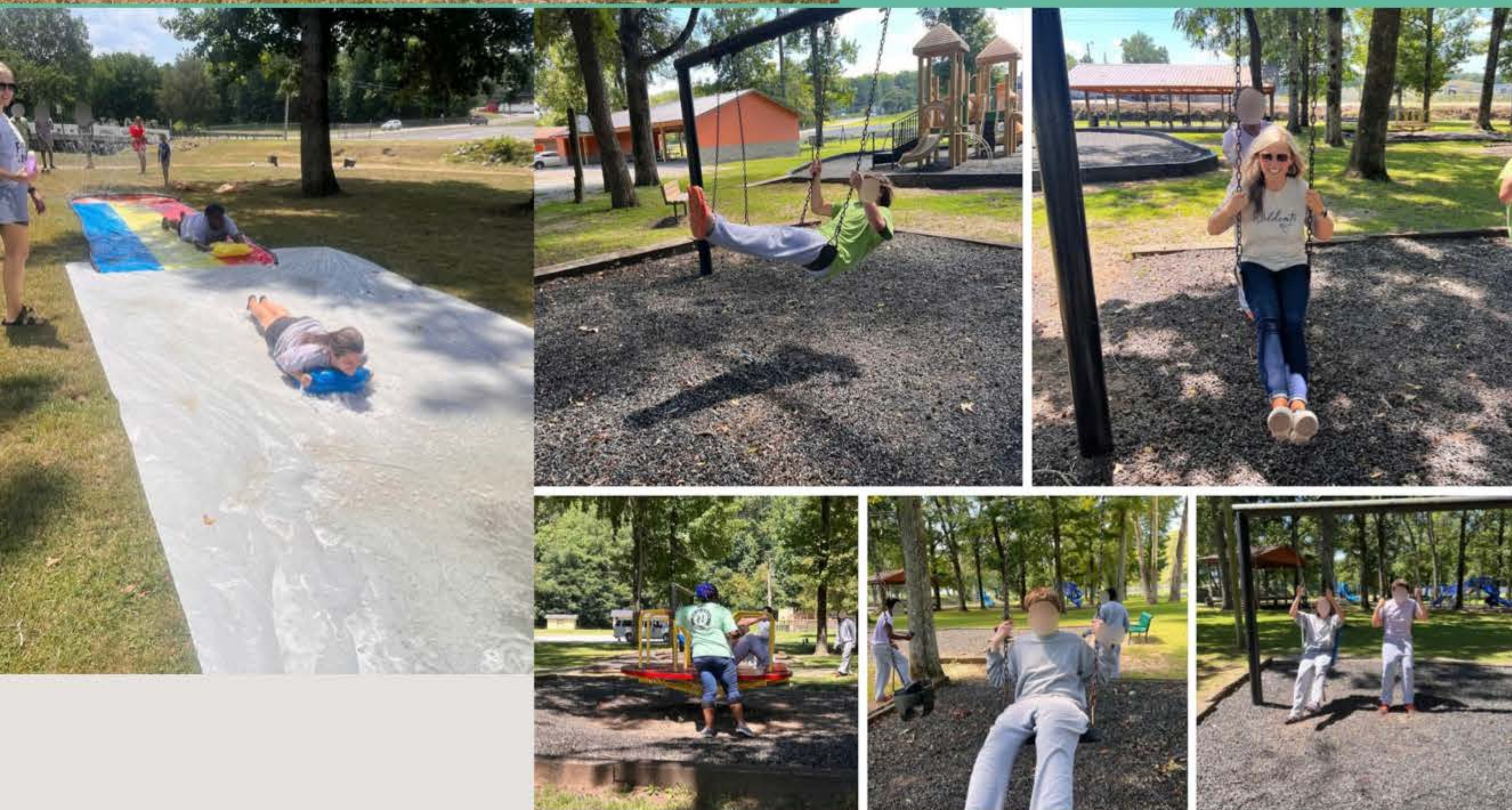
- The implementation of a new point system for our residents is a proactive step to improve behavior and encourage personal growth.
- A Restraint Reduction Plan is now in place to reduce the number of resident restraints.
- We continue to expand our employee recognitions...ALL facilities participated... and are excited to include MTJDC this quarter!

**HARD WORK AND  
GOOD BEHAVIOR PAY OFF!  
WE'RE SO PROUD OF THESE GUYS!**



### 2nd Qtr. 2023 PQI Committee Meeting

Members present and call-ins: Robin Daniel, Marilyn Smith, Michael Rumbaugh, Tom Irwin, Jeremy Bryant, Nicole Polk, Helen Rodgers, Danny Davis, Bridget Crews, Camille Legins, Amy Hickman, Tommy Legins, Lauren Laws, Kari Cook, Martha McCroskey, Stacy Williams, Tonya Ricketts, Lukas Pierce, Joby Hughes, Jon Lynn, Elizabeth McCown, Erika Kimble, Jeff Ray, Nicole Dietrich, Paxton Prince, Tori Presson, Karlee West, Scott Adams, Roni Davis, Tanya Ragston, Joe Bowens, Hannah Ballard, Sawyer Turnbow, Kennedy Howard, Ashleigh Mitchell, Heidi Householder, Gunner Rich, Ashlei Hill, Beth Davis, Bobbie Phillips, Tamela Thomas, Mary Alt, Barry Miller, LaRonda Frazier, Nicole Lonesky, Tim Ray, Michelle Wells, Jason Katz, Kelly Banks, McKenzie Staggs, Megan Blue, Ashton Dixon, Kimberly Helton, & Trey Wyche.



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